Keeping Focused on Keeping Safe

We want everyone to have a safe and enjoyable visit - especially children.

Thousands of people visit our Centre each week - it's a big exciting and busy place! Additionally, the Centre team of employees change throughout the day. This means that our team members are not able to look after the welfare of children under the age of 10 - we expect a parent or guardian to be responsible for that role.

Children under the age of 10 are typically still in Primary School and should not be left without a responsible person looking after them in the Centre.

It is important for you to know that children who are under the age of 10 and are not with a person over the age of 16 will not be allowed alone in the Centre.

- All children under the age of 10 must be actively supervised or accompanied in all areas of the Centre by a parent or guardian aged 16 years or older.
- Children under the age of 10 are not allowed to be in any areas of the centre alone. We provide child care services for children aged 10 and under.
- If you are visiting the centre with your child who is 10 years or older, they must sit in the Café or utilise an appropriate service area such as pool or a holiday program whilst you are attending a group fitness class, exercising in the health club or swimming in the pool.

