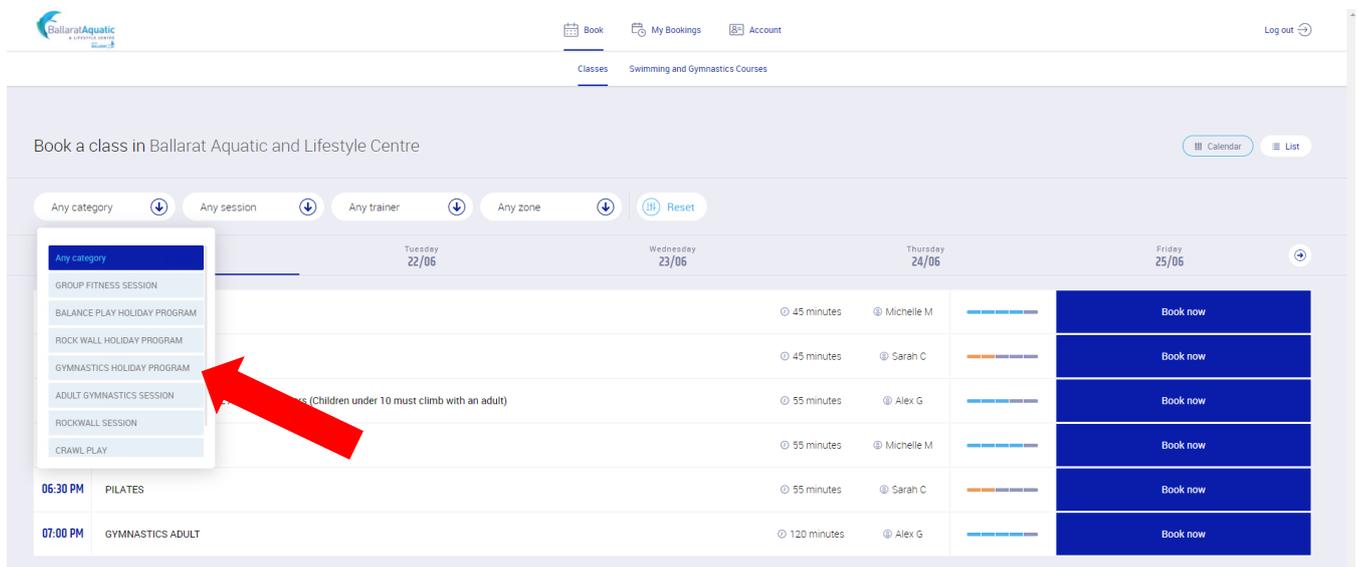


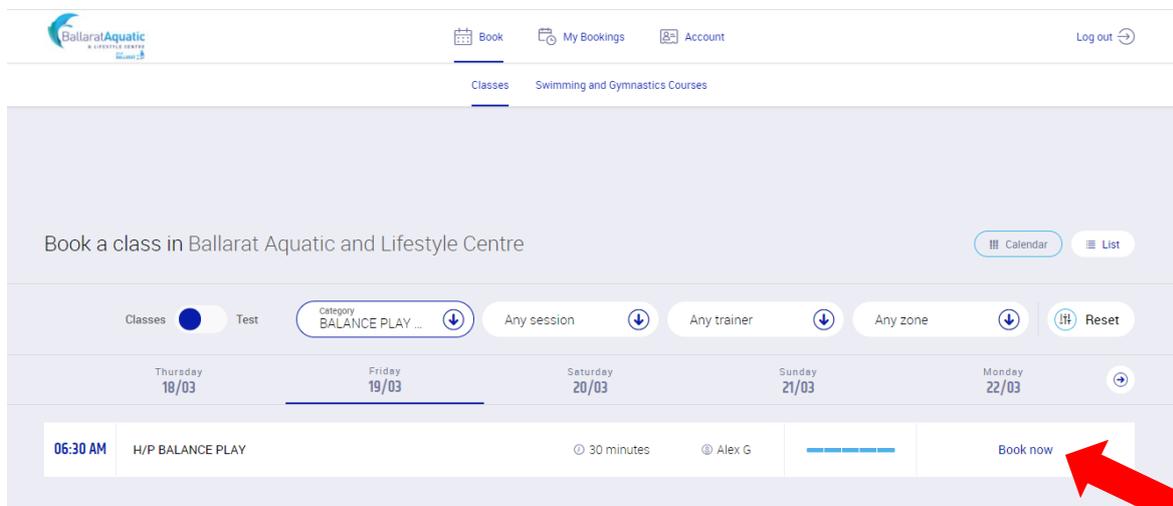
Booking School Holiday Programs for Healthy Kids Members

- 1) To log into the BALC Online Portal, visit <https://www.ballarataquaticcentre.com/member-portal/> and click the **BALC Online Portal Log In** button.
- 2) Enter your log in details. This is the email address and password used to enrol your child. If you do not remember your password, please click 'Forgot Password'.
- 3) To view upcoming School Holiday Program classes, use the 'Any Category' drop down menu and select either Balance Play, Gymnastics or Rock Wall.



The screenshot shows the 'Book a class' interface. A dropdown menu for 'Any category' is open, listing options: GROUP FITNESS SESSION, BALANCE PLAY HOLIDAY PROGRAM, ROCK WALL HOLIDAY PROGRAM, GYMNASTICS HOLIDAY PROGRAM, ADULT GYMNASTICS SESSION, ROCKWALL SESSION, and CRAWL PLAY. A red arrow points to the 'BALANCE PLAY HOLIDAY PROGRAM' option. The main table displays classes for Tuesday 22/06, Wednesday 23/06, Thursday 24/06, and Friday 25/06. Each class row includes details like duration, trainer, and a 'Book now' button.

- 4) Scroll to the date you wish to book to find your preferred session and select 'Book now'.

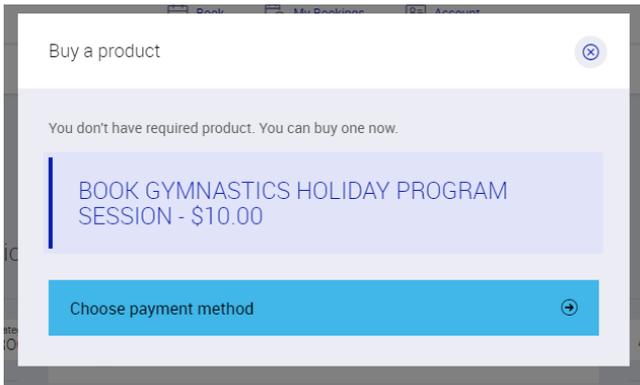


The screenshot shows the 'Book a class' interface with the 'Any category' dropdown set to 'BALANCE PLAY ...'. The main table displays classes for Thursday 18/03, Friday 19/03, Saturday 20/03, Sunday 21/03, and Monday 22/03. A red arrow points to the 'Book now' button for the 'H/P BALANCE PLAY' class on Monday 22/03.

Booking School Holiday Programs for Healthy Kids Members

5) Select 'Book Now' next to your child's name. This will automatically enrol your child in Gymnastics and Balance Play classes.

 **For all Rock Wall Sessions, you will be prompted to add payment details:**



6) You can view your upcoming bookings at any time under the 'My Bookings' tab at the top of the screen.

7) To cancel any upcoming classes, select 'Manage Bookings' under 'My Bookings'.